# DENTIST'S ADVANTAGE INVITES YOU TO A FREE WEBINAR FOR DENTISTS





### Malpractice 101 for Dentists: Know the Facts, Know Your Risk

This webinar is presented by Dentist's Advantage, NSDP and CNA

#### **WEBINAR INFORMATION:**

Date: Thursday, June 18, 2020 Location: Live Webinar

Time: 2:00pm-3:00pm CT Price: FREE

AGD Subject Code: 550 Register: Click here

#### **OVERVIEW:**

What do dentists need to know about medical malpractice? This program will discuss top allegations made against dentists in malpractice lawsuits as well as patient injuries and outcomes. Using this information, dentists can examine their own practices in relation to the claims and losses experienced by their peers. Selected claims asserted against dentists will be discussed, along with professional liability insurance basics and risk management tools.

#### **OBJECTIVES:**

- Define professional liability and understand the elements of malpractice.
- List the leading allegations made against dentists in malpractice lawsuits.
- Identify key risk management tools that dentists can incorporate into their practice.

#### **SPEAKER INFORMATION:**

Jennifer Flynn, CPHRM, Risk Manager, Dentist's Advantage

Ronald R. Zentz, RPh, DDS, FAGD, CPHRM, Dental Risk Control Consulting Director, CNA Healthcare

#### In order to earn CE credit for this event:

Participants must (1) register, (2) attend the entire live event on 6/18/20 at 3pm ET, and (3) complete the post event survey evaluation. Only those who meet these requirements will be issued a certificate of completion. It is the responsibility of the participant to make accommodations for time zone.

## REGISTRATION IS REQUIRED AND ENDS 30 MINUTES PRIOR TO THE WEBINAR START TIME.

To register, please click here.

To view other risk management information, please visit dentists-advantage.com. For additional information, you may contact Dentist's Advantage at **(888) 778-3981.** 



Jennifer Flynn, CPHRM, is Risk Manager for Dentist's Advantage in the Healthcare Division of Aon's Affinity Insurance Services, Inc., and President of the National Society of Dental Practitioners, which is a risk management organization for dentists. Specializing in risk management and having worked in the healthcare insurance business for over 19 years, Jennifer is dedicated to educating healthcare professionals on professional liability risks and offers strategies to mitigate those risks. Jennifer is a Certified Professional in Healthcare Risk Management (CPHRM), and is a licensed Property & Casualty agent. She earned a BA in Psychology from Arcadia University in Glenside, PA.



Ronald R. Zentz, RPh, DDS, FAGD, CPHRM, Dental Risk Control Consulting Director, CNA
Healthcare, practiced pharmacy and general dentistry, followed by professional and clinical affairs positions with a major dental manufacturer. Dr. Zentz later joined the American Dental Association staff, serving as senior director, ADA Council on Scientific Affairs.

Education: Butler University College of Pharmacy; Indiana University School of Dentistry; GP Residency, VA Medical Center, Indianapolis.

Dr. Zentz is a Fellow of the Academy of General Dentistry and the American College of Dentists. Dr. Zentz is a Fellow of the Academy of General Dentistry and the American College of Dentists.

#### Send questions to Jennifer Flynn before the webinar to Jennifer.flynn@aon.com



Affinity Insurance Services (Dentist's Advantage) is designated as an Approved PACE Program Provider by the Academy of General Dentistry. The formal continuing education programs of this program provider are accepted by AGD for Fellowship, Mastership and membership maintenance credit. Approval does not imply acceptance by a state or provincial board of dentistry or AGD endorsement. The current term of approval extends from 5/1/2018 to 4/30/2021. Provider ID# 307455